

Nathan T. Gundy

Release Specialist | Agile Process Manager | Technical Program Manager
Greater Nashville Area | Open to Remote or Hybrid
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PROFESSIONAL SUMMARY

Change & Release Management professional with 5+ years leading cross-functional software delivery teams through complex, concurrent initiatives. Proven ability to build and scale Agile frameworks, process documentation, and quality control systems in fast-paced technology environments. Deep expertise in SDLC, CI/CD workflows, sprint ceremonies, and metrics-driven continuous improvement. Skilled at bridging technical and business stakeholders, resolving cross-functional conflicts, and maintaining accountability across distributed teams. Background spans release governance, software engineering support, and hands-on development — providing the technical fluency to partner effectively with engineering organizations.

CORE COMPETENCIES

Change & Release Management	Agile / Scrum / Hybrid Delivery	Technical Program Management
Process Design & Documentation	Cross-Functional Coordination	Sprint Facilitation & Ceremonies
CI/CD Workflow Management	Risk & Impediment Management	KPI Tracking & Metrics Analysis
Stakeholder Communication	Root Cause & Defect Analysis	Quality Control Frameworks

TECHNICAL SKILLS

Jira | Confluence | GitHub | Python | JavaScript | HTML | CSS | SQL | PostgreSQL | Postman | REST APIs

PROFESSIONAL EXPERIENCE

Groups360 — *Manager, Change & Release* May 2025 – Present

Nashville, TN (Remote)

- Directed the end-to-end Change Management program across multiple engineering teams, establishing SOPs, quality gates, and release governance standards that scaled across the organization.
- Facilitated sprint planning, retrospectives, stand-ups, and reviews to maintain cross-functional team alignment, accountability, and continuous improvement velocity.
- Implemented KPIs and delivery metrics to monitor team velocity, identify impediments, and track change success rates — driving measurable reduction in post-release incidents through disciplined loss analysis.
- Served as primary liaison between Product, Engineering, and Operations — translating technical constraints into business-aligned scope decisions and providing clear progress reporting to senior leadership.
- Coached teams on Agile behaviors and standard work practices, guiding process maturity and resolving conflicts related to competing priorities and delivery expectations.

Groups360 — *Release Specialist* Sep 2023 – May 2025

Nashville, TN (Remote)

- Managed multiple competing cross-functional release programs simultaneously, coordinating sequencing, dependencies, and stakeholder expectations across teams at varying Agile maturity levels.
- Partnered with the ETL data analytics team to design and implement a net-new Agile delivery process from the ground up, enabling consistent bi-monthly release cycles and substantially increasing deployment success rates.
- Anticipated bottlenecks, managed risk escalations, and balanced business priorities against technical constraints to maintain on-time, high-quality deployments.
- Developed standardized reporting mechanisms providing senior leadership with regular visibility into program health, delivery status, and risk posture.

Groups360 — *Software Support Engineer* May 2022 – Sep 2023

Nashville, TN

- Embedded with product and development teams to triage and validate software fixes, developing technical fluency in CI/CD pipelines, API interactions, and software deployment workflows.
- Applied structured root-cause analysis and investigation processes to resolve tier-2 software issues, building repeatable resolution frameworks that fed back into process documentation.

- Played a founding role in building the incident management team, standardizing emergency change request workflows and hot-fix release processes.

DesignUps — *Front-End Developer* Apr 2021 – May 2022

Nashville, TN

- Managed web development projects end-to-end using iterative delivery practices, coordinating across technical and non-technical stakeholders to deliver on scope, schedule, and quality targets.
- Built and shipped production code using HTML, CSS, JavaScript, and jQuery — providing hands-on development experience that directly informs technical program management work.

General Assembly — *Software Engineering Fellow* Sep 2020 – Jan 2021

Remote

- Completed an intensive 500+ hour full-stack software engineering fellowship covering Python, JavaScript, PostgreSQL, REST APIs, and modern development workflows.

Jackalope Brewing Company — *Specialty Brewer & Operations Lead* Aug 2014 – Mar 2020

Nashville, TN

- Authored and governed QA/QC documentation and Standard Operating Procedures for production operations, ensuring regulatory compliance and consistent quality outcomes.
- Owned the master production schedule, maintaining cross-departmental alignment and strict adherence to delivery timelines in a high-throughput operational environment.

EDUCATION

B.A., History | Minor in Philosophy 2014

Middle Tennessee State University, Murfreesboro, TN

Software Engineering Fellowship — General Assembly 2021

500+ hours | Full-stack development, Python, JavaScript, SQL, PostgreSQL, REST APIs

ADDITIONAL INFORMATION

Certifications: Certified Beer Server (CBS), Cicerone Beer Certification Program, 2015

Professional Interests: Process optimization, Agile transformation, technical leadership, continuous improvement frameworks

Leadership: Eagle Scout, Boy Scouts of America